## State Staff Expectations for the SAPTA Advisory Board

- 1. The eyes and ears on the ground level to keep us informed of what the service gaps are, and what we can do as a State to help.
- 2. Partner with us when looking at new grant opportunities.
- 3. Advise us on potential policy changes.
- 4. Help us implement a lead from the middle model where we work together using information from the top down, and the ground up where we meet in the middle and achieve optimal outcomes together.
- 5. Ask us the tough questions that need to be asked. Serve as the voice for the consumers from both the agency level, and client level.
- 6. Help us distribute materials back to the public as needed.
- 7. Be good public relations people on our behalf letting them know the State truly wants to serve their best interests and is listening actively.
- 8. Utilize the meeting as a safe and respectful place to address true concerns and work together to find feasible solutions when possible.